



From: Dave
Sent: 12 October 2022 16:02
To: Taxi Fares Consultation <taxifares@babberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

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2

Sent from my iPhone


From: Charlene
Sent: 12 October 2022 16:05
To: Taxi Fares Consultation <taxifares@babberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

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Option 3

Sent from [Outlook for iOS](#)


From: darran
Sent: 12 October 2022 16:41
To: Taxi Fares Consultation <taxifares@babberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

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Option 2

Sent from my Samsung Galaxy Note 9 - Powered by Three
Get [Outlook for Android](#)

From: Sean
Sent: 12 October 2022 16:48
To: Taxi Fares Consultation <taxifares@babberghmidsuffolk.gov.uk>
Subject: RE: Taxi Fares Consultation

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Hello Neil,

I have been away and missed most of this.

Have the other operators agreed this extra per person charge.
Sorry, but I find this idea ridiculous.

If you have a party of passengers that cannot fit in a car (upto 4 pax) they need a bigger vehicle.
Then they should pay for the bigger vehicle for the whole journey.
I agree if it is a mile or two miles 75p per head (over 2 pax) is a nice bit extra, but if you are going off to Colchester, Stansted or further, the running costs are higher all the way there and back.

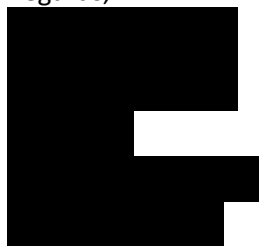
Your tarrif looks fine but just need that further easy simplification.

Tarrif 1, up to 4 passengers
Tarrif 2, 4 passengers @ night rate & 5+ passengers @ day rate
Tarrif 3, 5+ passengers night rate

Extras 50% bank hols & 100% Christmas & fouling charge (at the discretion of the company)

This way minimises the use of " extras " and issues that may arise if the driver puts too many extras on or cannot count to eight.

Regards,



From: Julie
Sent: 13 October 2022 00:14
To: Taxi Fares Consultation <taxifares@babberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

i **EXTERNAL EMAIL: Don't click any links or open attachments unless you trust the sender and know the content is safe. Click [here](#) for more information or help from Suffolk IT**

We need a decent fare increase to continue trading I'm unsure which trade members you have spoken to as no one from our Company Has met you or spoken to you.
I don't believe you will listen so my point of view is worthless but some councils are on the second increase we continue to be fobbed off.
We urgently need more ranks for the Taxis you are playing that have no place to park.
Julie Row
Sent from my iPhone

From: Alan
Sent: 13 October 2022 07:18
To: Taxi Fares Consultation <taxifares@babberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

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Option 4

From: Andy
Sent: 13 October 2022 08:54
To: Taxi Fares Consultation <taxifares@babberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

i **EXTERNAL EMAIL: Don't click any links or open attachments unless you trust the sender and know the content is safe. Click [here](#) for more information or help from Suffolk IT**

Hello,

May I request that any votes submitted be void and an illustration be provided for a 2, 5 and 10 mile journey before the vote is set.

Regards

[REDACTED]

[REDACTED]

From: Aubrey
Sent: 13 October 2022 15:34
To: Taxi Fares Consultation <taxifares@babberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

i **EXTERNAL EMAIL: Don't click any links or open attachments unless you trust the sender and know the content is safe. Click [here](#) for more information or help from Suffolk IT**

Good Afternoon,
Please could you send me another link to vote for the tariff proposals as I used the original one for me.
Unfortunately both myself and my husband use the same email address therefore only received the one voting opportunity. If it is easier then just mark him down as option B.
I hope his vote makes a difference and that it at least negates one of the people calling for option 4.
Thank you,
Sally

From: Julie
Sent: 13 October 2022 23:16
To: BMSDC Licensing Team <LicensingTeam@babberghmidsuffolk.gov.uk>
Subject: Re: Ranks needed

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<https://suffolk.freshservice.com/support/solutions/articles/50000031829-email-banners-external-emails> for more information or help from Suffolk IT

To tonight this driver snatched a Harleston and other jobs booked with us
Swift also took a Wattisham which was booked with us they said he was booked with them.
I rang the chap who said he was already dropped back I said he should have rang to cancel the taxi I then had a call from a parent accusing
Me of swearing at him it appears even when they are in the wrong they still make up stories to cover their error.
Please give us an increase the man I took to Bildeston said his fare has been £20 for six years we can not carry on like this everyone is
Stealing work from under our noses it's impossible to make it pay when fuel and overheads are crazy crazy
It's pointless paying for the office as all company's are just taking our work it's a joke. I am about ready to give in.
Julie

Sent from my iPhone

—

From: Aubrey
Sent: 14 October 2022 14:28
To: Taxi Fares Consultation <taxifares@babberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

i **EXTERNAL EMAIL: Don't click any links or open attachments unless you trust the sender and know the content is safe. Click [here](#) for more information or help from Suffolk IT**

Good Afternoon,
Thank you for re-sending the link We have voted accordingly.
I have no further questions at the moment and the ladies that license are preparing to replace one of our older vehicles with one that's more up to date.
I will be using it selectively at night as like many other drivers I have had cars trashed by the great unwashed who have a sniff of the barmaid's apron and turn into gremlins but after all these years I know most of the happy drunks as opposed to the ones who want to stove my head in for a couple of bob so I will still be out there.
Many Thanks for your time
Sally.

From: Steve
Sent: 17 October 2022 09:46
To: Taxi Fares Consultation <taxifares@babberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

i **EXTERNAL EMAIL: Don't click any links or open attachments unless you trust the sender and know the content is safe. Click [here](#) for more information or help from Suffolk IT**

Hi Neil.

Thank you again for your proposals.

I can't accept either of these as satisfactory as once again you are penalising owners of larger WAV vehicles by neglecting increased tariffs for carrying more than 4 passengers.

Your proposals of 75p extra per passenger doesn't go far enough compared to the current Babergh tariff sheet which we fought long and hard to get during the previous consultation.

I would be happy to have a conversation with you about the proposals if you'd like to give me a call.

I'm available all day as I'm currently laid up with a bad back and haven't got much else to do!!

My number is [REDACTED]


Regards

[REDACTED]

[REDACTED]

Sent from my iPhone

From: Steve
Sent: 17 October 2022 16:27
To: Neil Gardiner <Neil.Gardiner@baberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

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Thank you for responding.

You have misread how the Tariffs work in Babergh.

For any fare for 5-8 passengers between 07.00 & 23.00 it is charged at Time and a Half so although a current 2 mile journey for 1-4 passengers is £6.26, for 5-8 passengers it is £9.39.

If, for example, we do a run to Bury St Edmunds to the Cinema on a Saturday evening for 8 people. Your proposals would mean we could charge £33.08 + £4.50 = £37.58

Currently it's £49.62 under the existing Babergh Tariff. This is DECREASE of 24.26%.

For a run to Heathrow for 8 people using a Hackney at similar times as above, your proposals would be £169.88 + £4.50 = £174.38

Currently it is £254.82. A DECREASE again this time of 45.76%

The further we go the more we lose under your proposals. Not everything is about the 2 mile industry standard.

I look forward to having a discussion with you about this in more detail.

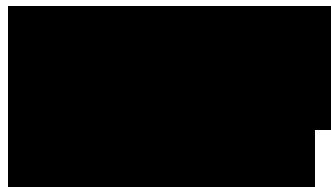
Regards

Steve

Sent from my iPhone

From: Sean
Sent: 18 October 2022 11:23
To: Taxi Fares Consultation <taxifares@babberghmidsuffolk.gov.uk>
Subject: RE: Taxi Fares Consultation

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Hello Neil,

I am a Babergh operator and as such have no idea what they do in Mid Suffolk and only know what we have been doing in Sudbury for years so I can see that my views would not necessarily be the views of a Mid Suffolk operator.

Making the tariff the same across both areas would kind of make sense but the proposed tariffs would still need to be put to 2 separate committees for approval so does it really matter ?

It is fairly obvious that the two councils are working together but are not combined (even though the same people are doing the work for both councils ?)

I don't think the Mid Suffolk operators would complain about going over to the "percentage increase" as this should work out far better for them. But if they like per person charges, fine let them keep it the same.

Lets talk cars – upto 4 passengers.

Historically " cars " for up to 4 passengers have just had a single fare to their maximum capacity (4 passengers) so why add anything per head for pax 3 & 4 ?

You can't go smaller than a car so this is the starting point.

Tariff 1 is good for this. Upto 4 passengers no extras need to be added. Fare is clear to passengers.

For the period 23:00 to 06:00 (night rate) is standard fare + 50%

Tariff 2 covers this one. – supposedly our meters are calendar and time controlled so " car " drivers still don't have to touch their meters other than to start and stop them. Very easy.

Bank holidays

Tariff 2 still covers this one

Christmas

Tariff 3 – calendar controlled meters - all sorted at standard fare + 100%

So far no need to press that extras button even once. No confusion, it is what it is. The meter shows the maximum fare chargeable.

Now the bigger vehicles.

Appendix E

Description.	Tariff 1 (£) Up to 4 pax	Tariff 2 (£) Night rate up to 4 pax / day rate 5 pax or more	Tariff 3 (£) Night rate 5 pax or more
For the whole distance (1st mile or part thereof)	£5.00	£7.50	£10.00
For each subsequent 1/10th mile	£0.20	£0.30	£0.40
Waiting time – for each period of one minute	£0.33	£0.50	£0.66
2 mile journey costs	£7.00	£10.50	£14.00

If you have upto 4 passengers no mater what size vehicle Tariff 1

If you have more than 4 passengers goto tariff 2, standard + 50% (its still better than having to get 2 taxis and pay standard price twice.) No extras per head and this works out fair whether it is a short or long journey.

Night rate goes straight on to tarrif 2 at 23:00 as do the cars

Night rate for 5 pax or more

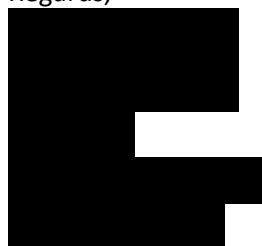
tariff 3 ok not quite a 50 % increase on tariff 2 but it is what the drivers have been doing for years. (and they cant really complain as they should not have been doing it as till recently there was no official multiseater rate) if you don't tell then it's a 50% increase for multiseaters on night rate but just that "this is the rate", there can be no argument.

We always used to have a line at the bottom of the tariff sheet saying "extras" and then " Christmas 2 x Standard rate " or words to this effect

If you wanted you could do a tariff 4 just to cover this for multi seater work at christmas. This would then show the maximum charge for the period on the meter. But I think the extras line would suffice as it is expected so no surprises.

I know, and the council know that the meters have been manually controlled in the past to go to next tariff up when its either night rate or multiseater. The customers wont be surprised. Its more of a case of the council actually putting what has been going on for many many years down on paper and making it legal.

Regards,



From: Julie
Sent: 18 October 2022 17:38
To: Neil Gardiner <Neil.Gardiner@babberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

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Option 4

Or it's pointless it's like flogging a dead horse my income is less now than 8 years ago I could earn more working at Aldi or Tesco's.

When you have no drivers left it will be to late we. I longer offer a night shift and I'm considering closing weekend night as I don't want to use my £13 k car for night work.

I'm applying for jobs if something comes up I will sadly let everyone get on with it.

From: Steve
Sent: 27 October 2022 13:09
To: Neil Gardiner <Neil.Gardiner@babberghmidsuffolk.gov.uk>
Subject: Re: Response to Babergh Taxi Tariff Proposals October 2022

Please find attached below my proposals for an increase to the current taxi tariff in Babergh. This is a small increase which balances a fair increase for the trade and doesn't take taxis out of the price range of the majority of regular users. This has been based on the current tariff sheet agreed upon in 2021 and implemented in November 2021. Please see on the second template below the table of fares a comparison to current and new proposed prices using my proposals.

Rate	Times	Flag Fare	Increments	Waiting Time
Tariff 1	For Hirings of 1-4 passengers between 07.00 & 23.00 (Monday to Sunday Inclusive)	£3.60	20p per tenth of a mile	For each 36 seconds - 20p Equivalent to £20 per hour.
Tariff 2	For Hirings for 1-4 passengers between 23.00 & 07.00 (Mondays to Sundays inclusive) and ALL BANK HOLIDAYS excluding those covered by Rate 3 AND For Hirings of vehicles carrying 5-8 passengers between 07.00 & 23.00 (Mondays to Sundays Inclusive)	£5.40	30p per tenth of a mile	For each 36 seconds - 30p Equivalent to £30 per hour
Tariff 3	For Hirings for 1-4 passengers between 18.00 & 07.00 (Christmas Eve to 27th December) and New Year's Eve from 18.00 to 07.00 on 2nd January AND For Hirings of vehicles carrying 5-8 passengers between 23.00 to 07.00 (Mondays to Sundays Inclusive)	£7.20	40p per tenth of a mile	For each 36 seconds - 40p Equivalent to £40 per hour
Tariff 4	Rate for Christmas - Hirings for 5-8 passengers between 18.00 on December 24th to 07.00 on December 27th and for New Year (18.00 on 31st December to 07.00 on January 2nd)	£9.00	50p per tenth of a mile	For each 36 seconds - 50p Equivalent to £50 per hour

Appendix E

All fares above are the MAXIMUM fares allowed by Hackney Carriages licensed by Babergh & Mid Suffolk District Council. Passengers may negotiate a lesser fare at the discretion of the owner/ driver. All initial Flags are for the first 0.3 miles of the journey or 108 seconds or part thereof (or a combination of time and distance

No extra charge shall be made for Luggage, Shopping, Wheelchairs, Mobility Scooters or Assistance Dogs or other disability apparatus. A further charge may be made by the proprietor of the vehicle for any soiling/fouling to the interior of the vehicle rendering it unfit for further immediate hiring. This is a matter between the proprietor and the hirer. Vehicle proprietors should clearly display details of their soiling/fouling charge policy inside the vehicle.

Destination	Distance from the Taxi Rank in Miles	Current Tariff 1	Alternative Tariff 1 (Attached)	Percentage Increase
Sudbury Health Centre	1.2	£4.82	£5.40	12.03%
Lionel Hurst Close, Cornard	2.4	£6.98	£7.80	11.75%
Bures	5.6	£12.74	£14.20	11.46%
Lavenham	6.7	£14.72	£16.40	11.41%
Colchester Train Station	13.7	£27.32	£30.40	11.27%
West Suffolk Hospital	16.4	£32.18	£35.80	11.25%
Stansted	30.9	£58.28	£64.80	11.19%
Heathrow	94.2	£172.22	£191.40	11.14%